Kisan Call Centres

2580. SHRI S. ANBALAGAN: Will the Minister of AGRICULTURE be pleased to state:

(a) whether Kisan Call Centres (KCC) have been set up in various States to assist the farmers;

(b) if so, the number of such KCCs opened in various States, so far, and the details of their functions;

(c) whether more KCCs will be opened in the country;

(d) if so, the details thereof, State-wise;

(e) whether information technology is used by these centres to assist farmers; and

(f) if so, the details thereof and if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF AGRICULTURE (SHRI KANTI LAL BHURIA): (a) Yes, Sir.

(b) The number of Kisan Call Centres (KCCs) opened in various States is given in the Statement (*See* below). The KCCs are providing answers to the queries of farmers relating to agriculture and allied matters in local languages. The KCCs are operating from 6.00 a.m. on toll free telephone No. 1551—on all seven days in a week.

(c) Entire country is covered at present from the existing KCCs and, as such, there is no proposal to open more Kisan Call Centres in the country.

(d) Does not arise.

(e) Yes, Sir.

(f) The KCC agents make use of information available, *inter-alia*, on the internet in replying to queries of farmers. The replies given to callers are also stored in a database, which can be accessed by decision makers at national and state level.

Statement

Details of Kisan Call Centres

Sl.No.	Kisan Call Centres Location	States & UTs Covered
1.	Mumbai	Maharashtra, Goa, Daman & Diu
2.	Kanpur	Uttar Pradesh, Uttranchal
3.	Kochi	Kerala, Lakshadweep Islands
4.	Bangalore	Karnataka
5.	Chennai	Tamil Nadu, Pondicherry Andaman & Nicobar Islands
6.	Hyderabad	Andhra Pradesh
7.	Chandigarh	Chandigarh, Jammu & Kashmir, Himachal Pradesh, Punjab
8.	Jaipur	Rajasthan
9.	Indore	Madhya Pradesh, Chhattisgarh
10.	Kolkata	(i) West Bengal, Bihar, Orissa, Jharkhand
		(ii) Tripura, Assam, Mizoram, Manipur, Meghalaya, Nagaland, Arunachal Pradesh, Sikkim
11.	Ahmedabad	Gujarat, Dadra & Nagar Haveli
12.	Delhi	Delhi, Haryana

Scheme for cultivation of medicinal plants

†2581. SHRI BALAVANT *ALIAS* APTE:
SHRI KRIPAL PARMAR:

Will the Minister of AGRICULTURE be pleased to state:

(a) whether Government are formulating any scheme for promoting cultivation of medicinal plants;

†Original notice of the question was received in Hindi.